



NAKHEEL
Community Management

Community Newsletter

District One - Villas

July 2023



Message from the Chief Community Management Officer

Dear residents,

The time of the year synonymous with yearly travels and school breaks is here. For those staying back in the city, enjoy your time with family and friends - don't miss our feature on exciting deals and offers at Nakheel destinations. For those venturing abroad, don't miss our vacation special on prepping your home before heading out on your vacation.

The last seven months have passed in the blink of an eye, and I am thrilled to share that we have launched two popular services on our digital platform. Applying for an access card and renting a storage locker can be done at the click of a button and within the comfort of your home. And this is just the beginning.

At Nakheel Community Management (NCM), we are focussing on using technology to drive a better and more engaging experience for our residents in the coming months. With more digital services in the pipeline and a refreshed and sleek NCM website in the works, these are exciting times ahead for us. Watch this space.

Check out our feature on our dedicated Customer Engagement team which is focussed on elevating customer experience to the next level. Feel free to meet them at any of the Nakheel Community Management Centres and share your feedback over a cup of coffee. They'd love to meet you.

Enjoy reading about your neighbourhood happenings and don't forget to follow us on our social media channels. From all of us at NCM, I wish you and your loved ones a safe, happy, and healthy summer.

Francis Gianì

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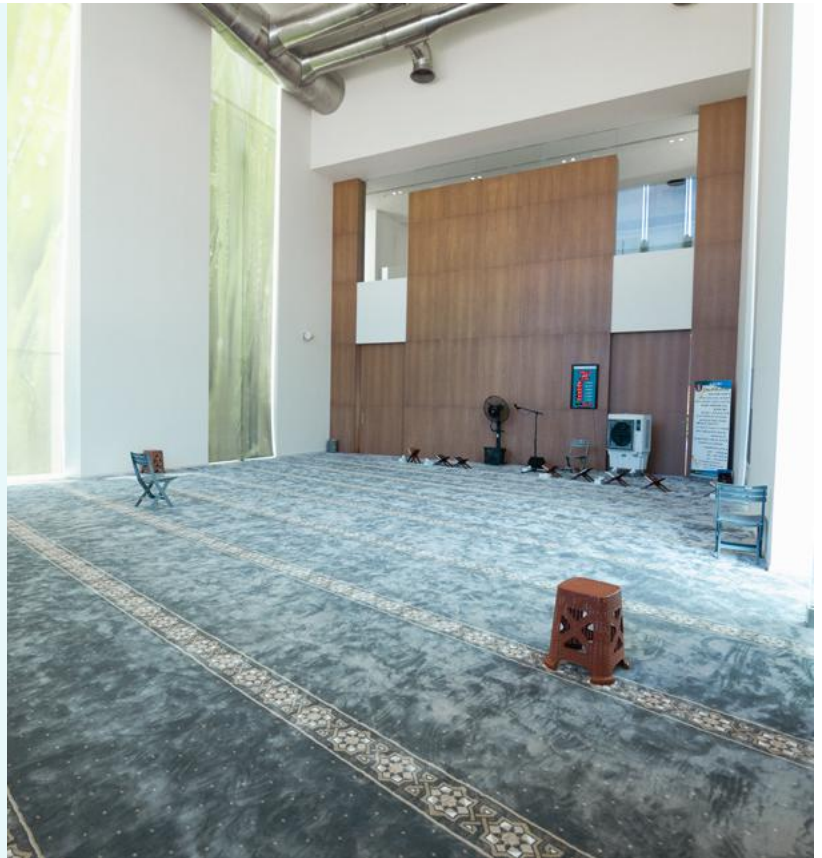
Your Community Updates

Your community is continually being maintained and enhanced to make it an even better place to live and visit. Here's a quick look at the last quarter's highlights.

A Place for Worship

A temporary prayer hall has opened at the District One clubhouse for residents in Phases 1 and 2 communities, till the new mosque is ready and open. The hall will be available on a first-come, first-served basis, as space is limited.

Additionally, there is a separate area dedicated for women to pray. Residents can use the ablution area in the clubhouse. All five prayers, including the Jumaa prayer with the Khotba (speech) will be conducted in the hall.



A Regal Welcome with Palm Groves

As part of Nakheel Community Management's plan towards sustainability in community operations, a permanent connection from the Sewerage Treatment Plant (STP) to the irrigation tank has been established.

As part of this process of treatment, suspended solids are removed before the remaining water is discharged to the irrigation tank, which is then the source for landscape irrigation.

This aids the community to cater to its immediate irrigation requirements for its vast landscaping without depending on external factors or being affected by a shortage of water during the particularly hot season.



What's New at the Clubhouse

The swimming pools in the clubhouse are summer ready. Five new, sun-dappled wooden cabanas offer residents an exclusive place to mingle and relax. With two plush sun beds and a poolside table at each cabana, enjoy close views of the sparkling blue pool under blue skies. The ample space at this amenity features separate sunbed seating too. Little residents can step into the indoor children's pool right opposite the main pool.

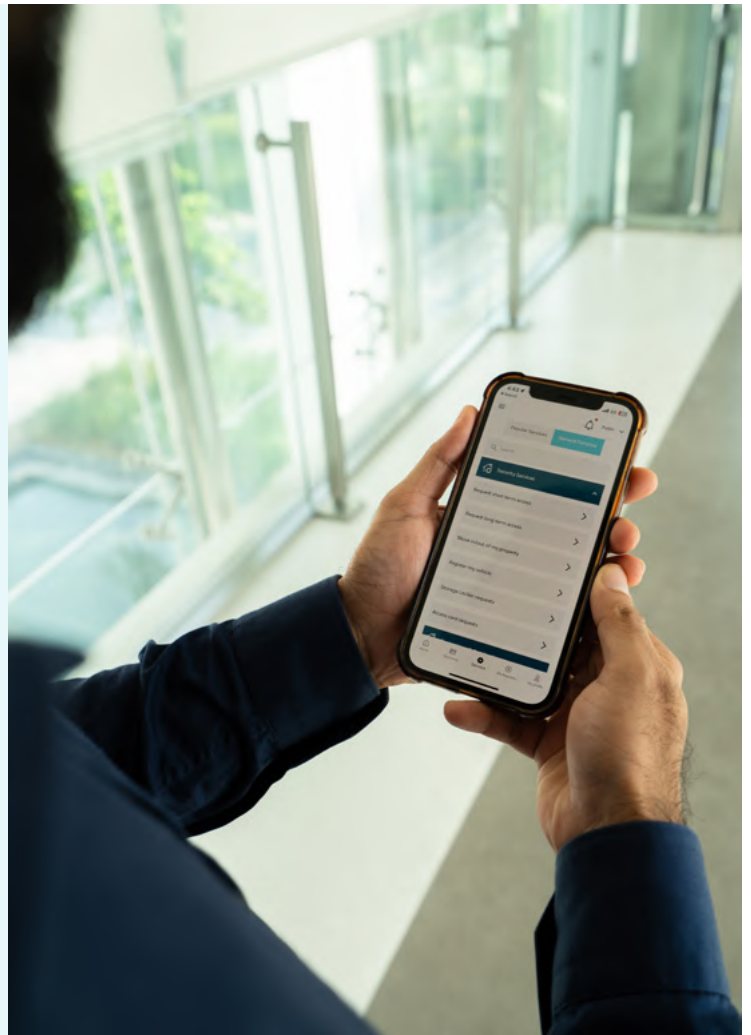
Moving indoors, a foosball table is open in the recreational space for a time of fun and games. Stylish new furniture complementing the interiors and décor has been added and will soon open for private family events or functions. Watch this space for more details.

Need a Gate Pass?

As part of our efforts to ensure convenience and swift access for maintenance personnel or home service crews to villas, residents and their service providers can now apply for short-term access or long-term access at the click of a button.

Residents can submit their online application on **Nakheel Online Services** or by **clicking here**. Once the documents and information provided are verified, you can expect your electronic pass within 2 working days.

For further information or assistance, please contact us at **800 Nakheel (6254335)** or email us at **help@nakheelcommunities.com**.



Online Services for Home Alterations

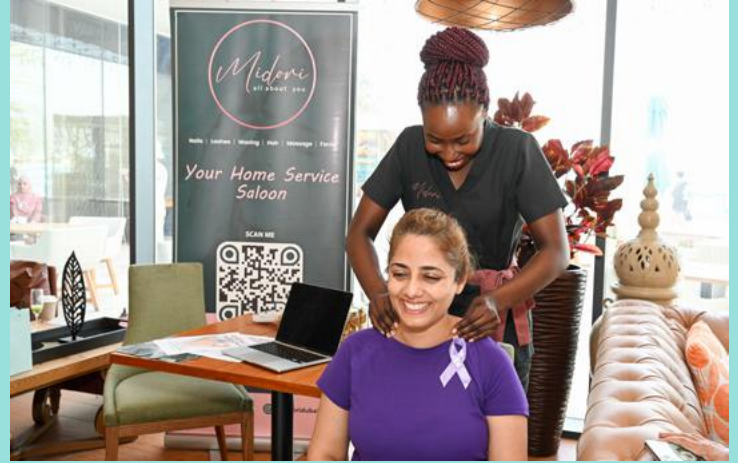
Looking to modify your villa? The steps are easy and it's all online now.

Apply for an automated NOC application for your property in District One, by visiting **Meydan Online Services**.

Find the list of documents and requirements for your request and submit your request. Once your documents are verified, you can expect an electronic No Objection Certificate within 10 working days.

Need more information or assistance?
Call us at **800 NAKHEEL (6254335)** or email us at **help@nakheelcommunities.com** and we'll be happy to help.

Your Community Events



LiveWell with NAKHEEL

Our April edition celebrated hair and skin health with beauty educator and entrepreneur, Uma Ghosh, and hair specialist, Charlotte Mahaini and covered the overall effect and consequences of our environment and inner imbalances on one's hair and skin.

The LiveWell with Nakheel Retreat kicked off in May with co-curator Irina Sharma moderating talks on the restoration of health with a cooking workshop by Chef Nrupen Pottavatri. The event was a perfect mix of education, dialogue, food exploration and mindfulness practices with yoga sessions, head and neck massages, weight consultations, and a lot more. The retreat was an insight into the importance of rest, restoration, renewal, and rejuvenation.

The June edition was a special session on men's health and wellbeing, nutrition, self-care, exercise, and mental health. Here is a glimpse of our speakers, sessions, audience interactions, and highlights from these editions.

Stay tuned to our updates on www.livewell.nakheelcommunities.com.

Till then, live well.



Summer Splash

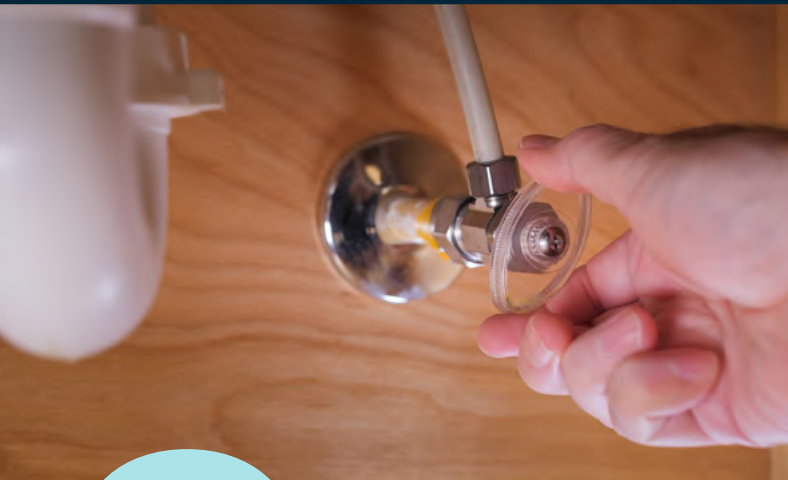
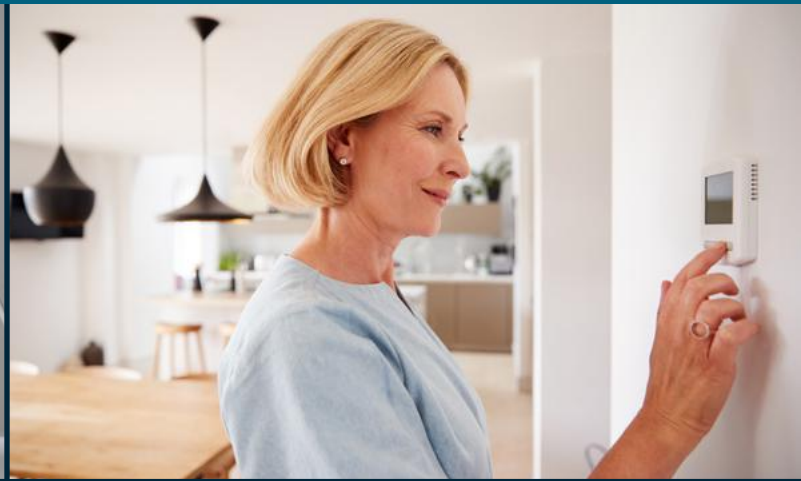
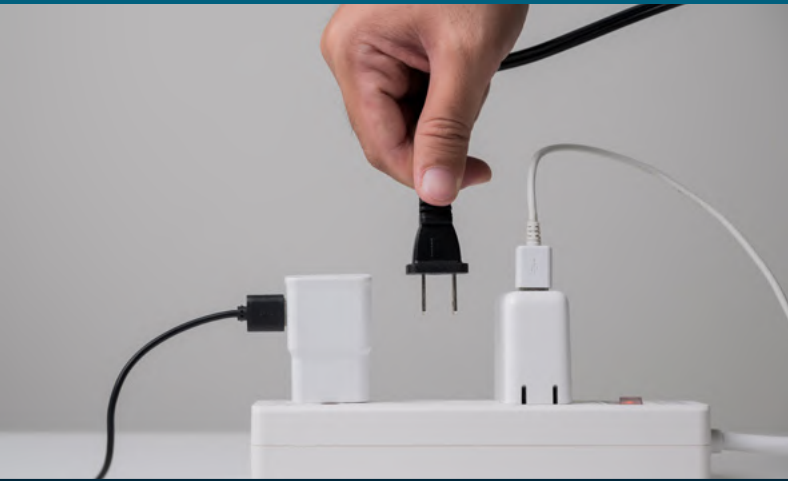
Water lovers, thrill seekers, and sun-soakers united at the lagoon beach near the paddle court and football pitch on 16 June and dove into the ultimate summer celebration at our summer splash event. It was a day of non-stop fun, laughter, and adrenaline-pumping water slides. Kids and adults cherished the summer vibes and took home sunny memories of a wonderful community event. Take a look at all the fun that transpired.





World Environment Day

Residents in District One were gifted an indoor house plant on 05 June 2023, encouraging them to become an agent of change for the environment. As part of our green-themed activities for the Year of Sustainability, the initiative also commemorated the United Nations Environment Programme's (UNEP) celebration of World Environment Day. Here are a few glimpses from our drive during which we distributed over 2,000 plants.



Headed for a summer vacation trip abroad?

8

Home Prep Tips for Vacation

With these pre-travel recommendations for your home and belongings, we want to help you ensure that your holiday stays relaxing and enjoyable with these easy and effective steps.

UNPLUG

non-essential home appliances before you fly out to protect them from unexpected power surges.

EMPTY

your fridge and freezer to avoid food wastage.

CLOSE

the main water supply valve to avoid damages to your property/furniture from a possible water leak.

LOCK

all doors, windows, wardrobes, and safe deposit boxes.

SECURE

your property's entrance and indoors with CCTV monitoring.

VENTILATE

Keep your AC unit switched on at 24 degrees Celsius to prevent mould formation.

LAWN CARE

Ensure irrigation timers are set for at least twice a day. Schedule a 6 AM and 7 PM setting.

SIGN UP

Register for the Dubai Police's Home Security Programme on the Dubai Police app for complimentary police patrolling while you are away.

Safe travels to you and your family.

Summer Checklist for Your Backyard Garden

Avoid planting Milkweed or Damas trees in your backyard: The Calotropis Procera plant/Milkweed may thrive in Dubai but is toxic if eaten and its sap can cause loss of vision. Meanwhile, Conocarpus or Damas trees are notorious for wreaking havoc on walls, pool structures, pipes, etc. in the roots' quest for water.

Trim overhanging branches crossing your boundary: This ensures safe passage for pedestrians and prevents rodents or other animals from using tree branches as a convenient bridge to get into your premises.

Tend to any trees where birds roost: Trim overgrown tall, thick trees and ask your gardener to thin out the side branches, where birds mostly build nests. Avoid planting trees too close to prevent perching.

Prevent pest infestation:

Remove food sources for birds and rodents such as fallen fruits or uncovered household waste. Do not feed birds or stray animals in common areas or within your premises.

Clean and clear:

Inspect storage sheds, kids' playground equipment, covered barbecues, leaf pile ups, or other secluded spots in your home periodically. Cosy nooks are a perfect nesting and hiding spot for rodents and other native wildlife.

Schedule pest control treatments:

Professional pest control treatments once a quarter in backyards and every six months inside homes are a recommended practice.

P.S: Scarecrows or shiny objects help keep the crows and pigeons away.



Beat the Heat

A health and safety reminder in the interest of residents' safety and well-being

Avoid going outdoors during the hottest times of the day.

Stay hydrated and use sunscreen.

Store water bottles for your household consumption in shade.

Water your plants early morning and during evenings to minimize evaporation.

See someone experiencing hot dry skin, convulsions and/or unconsciousness? Call a doctor/ ambulance immediately.

Do not leave children in parked vehicles or unattended next to swimming pools.

If you have painful muscular spasms (particularly in the legs, arms, or abdomen), rest immediately in a cool place and drink oral rehydration solutions containing electrolytes. Medical attention is needed if heat cramps last more than one hour.

Take extra care of your pets and schedule dog walks during late evenings. Hydration is key for animals too.

TIP: While waiting for help, move the person to a cool place, and elevate legs and hips. Place a cold pack on the neck, while fanning continuously. Try to spray the skin with water to bring down the body temperature.



Our Customer Engagement Team

At Nakheel Community Management, we push the limits to bring you community-focussed services and put YOU – our customer at the centre of our business. One such team is instrumental in creating these exceptional interactions.

Meet our dedicated Customer Engagement team that works tirelessly to build strong and lasting relationships with customers, and ensures that they feel valued, heard, and supported at every touchpoint.

Leading the force is the Director of Customer Engagement - Faraj Osman Zarif, who brings with him extensive knowledge and expertise in CX. He is joined by his Customer Engagement Manager, Fatma Alblooshi who leads the powerhouse of talented executives - Thameez, Yousuf, Michelle, Irish, Rani, and Mahra.

Together, this team is armed with a deep understanding towards serving customers, handling complaints, answering enquiries, or registering feedback, and is always ready to lend a helping hand and even provide personalized solutions.

Drop in at our Nakheel Community Management Centres in Nakheel Mall, Circle Mall, Dragon Mart, or District One Clubhouse to meet members of this crew and say hello.

Makani: Your Key During Emergencies

Your home bears a unique ten-digit identifier called the Makani number, enabling smart easy, and effortless navigation to your residence. For independent villas, you will find this number displayed on a yellow metal plaque at the entrance of your property.

What's more, it's known for its 1 square-metre accuracy.

How does this help you?

- ▶ **To get an ambulance quickly:** In the event of an emergency, police or ambulance services can locate and reach you within minutes.
- ▶ **To get priority service:** Senior citizens, residents with critical health conditions, or people of determination can sign up for Dubai Police's Priority Service using their Makani number.
- ▶ **No lost packages:** You can share your Makani number with your delivery personnel to ensure accurate delivery of your items.

What you can do

Educate members of your household and domestic help about your property's Makani number and its importance.

IMPORTANT NUMBERS TO REMEMBER

Police – 999 | Ambulance – 998 | Fire Department – 997

Coastguard – 996 | Electricity Failure – 991 | Water Failure – 922



Rule Refresher on Parking Shades



Your community is governed by Community Rules, which aim to create an environment in which all residents can maximize the enjoyment of the community and amenities.

We have recently observed villa owners installing parking shades (mostly spilling over into the common areas) without obtaining home modification permits. Not only does this breach your Community Rules, but also poses a safety risk to pedestrians, wheelchair users, strollers, bicycle users and others.

Please note that in case of non-compliance, it may result in a Notice of Violation followed by penalties and further escalations to relevant authorities. These rules are intended to create a serene, attractive, and safe environment for the families, children, neighbours, and visitors of the community and master community.

What can be done?

- ▶ Browse through all the applicable rules and regulations, villa design guidelines and relevant documents of your community on www.nakheelcommunities.com.
- ▶ Apply for an NOC from Nakheel by writing to Planning.Approvals@district1.com.



Seen our latest story that's been creating Instagram waves?

Follow us and stay tuned for exciting announcements.

Catch all the buzz and fun on our social media channels.



@NakheelCommunities



Nakheel Communities



@NKLCommunities



Do You Have a Winning Garden?

We invite you to participate in our annual home garden contest and **win BIG**.

Showcase your green thumb and get rewarded for your talent in gardening and landscaping.

Registrations will open by October 2023 and gardens will be evaluated in the following weeks. Winners will be declared in January 2024. Qualification criteria include aesthetic appeal, design, elegance, innovation, diversity, and water conservation efforts.

Watch this space.

1 Year
of community usage
charges paid by
NCM on your behalf

Road Safety Advisory

With safety and wellbeing remaining our priority, we've teamed up with the Roads and Transport Authority (RTA) for a series of initiatives to remind, educate and enlighten residents on all things road safety.

The campaigns include motorist, pedestrian, and e-scooter safety, with handy tips on keeping our roads and people safe. RTA will also join us at some of our community events this year to provide guidance and advice to all road-users.



حافظ على صيانة المركبة وتفقدتها باستمرار

تجنب الحوادث الناجمة عن الأعطال الميكانيكية

Maintain your vehicle with continuous inspections

Avoid accidents caused by mechanical failures



مبادرة توعوية بدعم من
Safety initiative supported by

rta.ae



Would you like to reach us for feedback or suggestions?

We are happy to help.



Call us at
800 NAKHEEL (6254335)



Write to us at
help@nakheelcommunities.com



Visit
nakheelcommunities.com



Reach us on WhatsApp at
800 NAKHEEL

Residents' Recipe Corner

The sun is out and it's time for a thirst quencher.

This sunny-day refresher incorporates the flavours of cranberry, basil, and lime and is pretty in its crimson avatar. Try it out for your next luncheon and this sweet, fresh vibrance is sure to be a crowd-pleaser.

Red Velvet Mocktail

Ingredients

- ▶ Water – 1 cup
- ▶ Sugar – 1 cup
- ▶ Basil leaves - half cup + half cup
- ▶ Unsweetened cranberry juice – 2 cups
- ▶ Fresh lime juice – quarter cup
- ▶ Chilled club soda – 1 litre
- ▶ Lime slices – 4
- ▶ Fresh cranberries – 1 cup

Method

- ▶ In a medium saucepan over medium-high heat, bring water and sugar to a boil. Stir to dissolve sugar. Add the basil leaves and remove the pan from the heat. Let steep for 20 minutes.
- ▶ Strain the syrup and let it cool for at least one hour.
- ▶ In a large pitcher, combine the syrup, unsweetened cranberry juice, and fresh lime juice.
- ▶ Fill the pitcher with the soda, then add the lime slices, fresh cranberries, and the remaining basil leaves.
- ▶ To serve, pour the mocktail over ice, top each with a splash of soda, and garnish with basil.



Spend Your Best Summer Ever with Nakheel

Delight in a Relaxing Retreat

Explore an array of hotels and dining options on Palm Jumeirah. Unwind, sip and relax by crystal clear waters.

StaycationOnPalm.com

West Beach
AT PALM JUMEIRAH

The Club
PALM WEST BEACH

Club
Vista Mare

NAKHEEL MALL
PALM JUMEIRAH

THE VIEW
AT THE PALM

نخيل
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Staycation on Palm Jumeirah

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Explore an array of spas and lifestyle destinations on Palm Jumeirah. This is your time to relax!

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Fairmont THE PALM | **Hilton** GARDEN COURT | **MARRIOTT RESORTS** PALM JUMEIRAH | **THE COLLECTION** SINCE THE PALM | **Radisson** RED CARPET RESORT | **ST REGIS** RESORTS | **EXOTICA RESORT & SPA** (THE PALM JUMEIRAH) | **VOCO** RESORTS

NAKHEEL MARINAS
Palm Jumeirah

An overnight yacht staycation starting from **AED 10** Per meter for 10m

Terms & conditions apply



For bookings info@nakheelmarinas.com

نخيل
NAKHEEL



Nakheel Community Management

Our primary objective is to manage and maintain the wellbeing of your community. As such, we provide a broad spectrum of comprehensive management services.

18
Master Communities

50,000+
Units

700,000+
Residents

Standards that help maintain our communities



Industry Recognitions



Reach out to us



help@nakheelcommunities.com



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